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BANCTEC EXPANDS SERVICE OFFERING THROUGH PARTNERSHIP WITH EPHUB

DALLAS (November 15, 2007) – BancTec, a global provider of document, payment processing and infrastructure support solutions, is expanding its service and maintenance capabilities through a new agreement with epHub Inc., a systems engineering, project management and quality assurance specialist with specific expertise in large, high-speed, continuous form printers. The partnership enhances the ability of BancTec personnel to deliver printer maintenance and repair in high-end production environments.

As part of the new agreement, epHub will train BancTec personnel to diagnose and repair high-speed printers common to the financial industry, in particular IBM 3900, 4000 and 4100 series models. The services can be provided at sites where other equipment serviced by BancTec—such as document scanners and check processing equipment—is collocated with printers, as well as in stand alone print shops.

BancTec technicians will perform Level 1 and Level 2 support on the printers, while epHub personnel will provide Level 3 support, either on the phone or, if necessary, in person. epHub's expertise will enable BancTec technicians to understand the intricacies involved in effectively servicing large format printers and help streamline service calls.

"Our services group is a fast growing segment of BancTec's business, and this new agreement will enable us to branch out further and take on an entirely new product set," said Terry Holash, vice president and general manager for BancTec's Hardware Services division. "Since we are already onsite servicing other equipment in many locations, we can now handle customers' printer needs as well. In addition, with epHub's expertise in continuous form printers, we will be going in armed with advanced diagnostic and repair capabilities that few others can match."

"BancTec has a very skilled team that will be enhanced by their ability to service a broader array of equipment," said Roger Serrette, service director for epHub. "We look forward to working with BancTec and helping them succeed in their efforts to begin servicing the large U.S. installed base of continuous form printers. As BancTec communicates with institutions about its multi-faceted capabilities not available from printer OEM service teams, they should be able to carve out a sizable piece of this market."

Based in Colorado, epHub focuses on building new markets and services around output solutions. The company provides project management, marketing, system engineering, hardware and software product development, test, quality assurance, and integration services in complex output environments. epHub's founders capitalize on over 3 decades in the industry and leverage years of design and engineering expertise on IBM continuous form printers, of which there is an estimated installed base of more than 2,000 units in the United States.

About BancTec

BancTec helps clients around the world simplify the process of managing their information. Founded in 1972, the company provides a wide range of solutions for automating complex, high-volume and data-intensive business processes for clients in the financial services, healthcare, manufacturing, government, services and utilities industries. BancTec's offerings include business solutions, business process outsourcing, and infrastructure services. With headquarters in Dallas, BancTec is privately owned and serves clients in 50 countries. For more information on how BancTec can help you optimize information management, visit www.banctec.com or call 1-800-BANCTEC.

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