



**FOR IMMEDIATE RELEASE**

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## **BANCTEC'S INFORMATION TECHNOLOGY SERVICE MANAGEMENT (ITSM) DIVISION CELEBRATES FOUR YEARS OF RAPID GROWTH IN EUROPE**

DALLAS May 12, 2008 – The ITSM division of BancTec, a global provider of advanced, high volume document and payment processing solutions and services, recently celebrated its fourth anniversary of providing service to the European market. Since expanding its operations to Europe, BancTec's ITSM team has experienced year-over-year call volume growth of 68%, built its team to nearly 400 technicians and service support personnel, and established two call centers, four depot repair facilities and more than 300 parts stocking locations.

"With European coverage across nine countries, we are well on our way to matching the near universal coverage we have achieved in the United States," said Brendan P. Keegan, BancTec senior vice president and president of the ITSM division. "Our reputation for excellence in service delivery and customer experience has enabled us to achieve this swift growth, and will help open many new opportunities in the coming years."

BancTec's ITSM division provides comprehensive deployment and maintenance services on computers, servers, printers, peripherals and networks for original equipment manufacturers (OEMs) and information technology outsourcing (ITO) service providers. The division's 1,217 employees, more than 1,000 of which are full-time engineers and technicians, service 100% of the United States and significant portions of Canada and nine European countries, including: UK, France, Germany, Italy, Netherlands, Sweden, Czech Republic, Belgium and Austria.

In 2007, Dell, Inc. named BancTec's ITSM division General Procurement Partner of the Year.

### ***About BancTec***

BancTec helps clients around the world simplify the process of managing their information. Founded in 1972, the company provides a wide range of solutions for automating complex, high-volume and data-intensive business processes for clients in the financial services, healthcare, manufacturing, government, services and utilities industries. BancTec's offerings include business solutions, business process outsourcing, and infrastructure services. With headquarters in Dallas, BancTec serves clients in 50 countries. For more information on how BancTec can help you optimize information management, visit [www.banctec.com](http://www.banctec.com) or call 1-800-BANCTEC.

**Forward-Looking Statements** All statements in this press release that do not directly and exclusively relate to historical facts are "forward-looking statements" describing BancTec's objectives, targets, plans, strategies, costs, anticipated capital expenditures and expected cost savings. These statements represent BancTec's intentions, plans, expectations and beliefs, and are subject to risks, uncertainties and other factors, many of which are outside the Company's control. These factors could cause actual results to differ materially from such forward-looking statements. For a written description of these factors, see the section titled "Risk Factors" in the Company's Registration Statement on Form S-1, as amended, initially filed with the Securities and Exchange Commission on August 8, 2007. The Company disclaims any intention or obligation to update these forward-looking statements whether as a result of subsequent events or otherwise except as required by law.

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